

# EXHIBIT U



UNITED STATES  
PATENT AND TRADEMARK OFFICE

## Assignment abstract of title for Application 12894692

Invention title/Inventor	Patent	Publication	Application	PCT	International registration
Automated Call Center Software Build Generator Petr Makagon, Andriy Ryabchun, Nikolay Anisimov	9128802 Sep 8, 2015	20120084751 Apr 5, 2012	12894692 Sep 30, 2010		

## Assignments (8 total)

### Assignment 8

Reel/frame	Execution date	Date recorded	Properties	Pages
041821/0209	Feb 23, 2017	Feb 27, 2017	375	44

Conveyance

CORRECTIVE RELEASE FOR SECURITY INTEREST IN PATENTS ORIGINALLY RECORDED AT REEL/FRAME (029778/0939)

Assignors

JPMORGAN CHASE BANK, N.A., AS SUCCESSOR TO THE ORIGINAL COLLATERAL AGENT GOLDMAN SACHS BANK USA

Correspondent

MARCELA ROBLED0  
2475 HANOVER STREET  
PALO ALTO, CA 94304

Assignee

GENESYS TELECOMMUNICATIONS LABORATORIES, INC.  
2001 JUNIPERO SERRA BLVD.  
DALY CITY, CALIFORNIA 94014

ANGEL.COM INCORPORATED  
2001 JUNIPERO SERRA BLVD.  
DALY CITY, CALIFORNIA 94014

UTOPY, INC.  
2001 JUNIPERO SERRA BLVD.  
DALY CITY, CALIFORNIA 94014

SOUNDBITE COMMUNICATIONS, INC.  
2001 JUNIPERO SERRA BLVD.  
DALY CITY, CALIFORNIA 94014

### Assignment 7

Reel/frame	Execution date	Date recorded	Properties	Pages
040815/0001	Dec 1, 2016	Dec 5, 2016	817	165

## Conveyance

## SECURITY AGREEMENT

## Assignors

GENESYS TELECOMMUNICATIONS LABORATORIES, INC.,  
AS GRANTOR  
ECHOPASS CORPORATION  
INTERACTIVE INTELLIGENCE GROUP, INC.  
BAY BRIDGE DECISION TECHNOLOGIES, INC.

## Correspondent

MICHAEL VIOLET  
4400 EASTON COMMONS WAY  
SUITE 125  
COLUMBUS, OH 43219

## Assignee

BANK OF AMERICA, N.A., AS COLLATERAL AGENT  
101 N. TRYON STREET  
MC: NC1-001-05-45  
CHARLOTTE, NORTH CAROLINA 28255

**Assignment 6**

Reel/frame	Execution date	Date recorded	Properties	Pages
040798/0428	Dec 1, 2016	Dec 2, 2016	450	82

## Conveyance

PATENT RELEASE (REEL:031644/FRAME:0814)

## Assignors

JPMORGAN CHASE BANK, N.A., AS COLLATERAL AGENT

## Correspondent

MICHAEL VIOLET  
4400 EASTON COMMONS WAY  
SUITE 125  
COLUMBUS, OH 43219

## Assignee

GENESYS TELECOMMUNICATIONS LABORATORIES, INC., AS GRANTOR  
2001 JUNIPERO SERRA BLVD.  
DALY CITY, CALIFORNIA 94014

ANGEL.COM INCORPORATED  
2001 JUNIPERO SERRA BLVD.  
DALY CITY, CALIFORNIA 94014

UTOPY, INC.  
2001 JUNIPERO SERRA BLVD.  
DALY CITY, CALIFORNIA 94014

SOUNDBITE COMMUNICATIONS, INC.  
2001 JUNIPERO SERRA BLVD.  
DALY CITY, CALIFORNIA 94014

**Assignment 5**

Reel/frame	Execution date	Date recorded	Properties	Pages
031644/0814	Nov 13, 2013	Nov 15, 2013	450	85

## Conveyance

## SECURITY AGREEMENT

## Assignors

GENESYS TELECOMMUNICATIONS LABORATORIES, INC.  
ANGEL.COM INCORPORATED  
UTOPY, INC.  
SOUNDBITE COMMUNICATIONS, INC.

## Correspondent

ELAINE CARRERA, LEGAL ASSISTANT  
C/O CAHILL GORDON & REINDEL LLP  
80 PINE STREET  
NEW YORK, NY 10005

## Assignee

JPMORGAN CHASE BANK, N.A., AS COLLATERAL AGENT  
 500 STANTON CHRISTIANA ROAD., FLOOR 3, OPS 2  
 NEWARK, DELAWARE 19713-2107

**Assignment 4**

Reel/frame	Execution date	Date recorded	Properties	Pages
029778/0060	Feb 8, 2013	Feb 8, 2013	329	57

## Conveyance

RELEASE BY SECURED PARTY (SEE DOCUMENT FOR DETAILS).

## Assignors

GOLDMAN SACHS LENDING PARTNERS LLC

## Correspondent

NATHANIEL T. BROWAND  
 MILBANK, TWEED, HADLEY & MCCLOY LLP  
 1 CHASE MANHATTAN PLAZA, 47TH FLOOR  
 NEW YORK, NY 10005-1413

## Assignee

GENESYS TELECOMMUNICATIONS LABORATORIES, INC.  
 2001 JUNIPERO SERRA BLVD.  
 DALY CITY, CALIFORNIA 94014

**Assignment 3**

Reel/frame	Execution date	Date recorded	Properties	Pages
029778/0939	Feb 8, 2013	Feb 8, 2013	375	48

## Conveyance

SECURITY AGREEMENT

## Assignors

GENESYS TELECOMMUNICATIONS LABORATORIES, INC.

## Correspondent

MILBANK, TWEED, HADLEY & MCCLOY LLP  
 ONE CHASE MANHATTAN PLAZA  
 ATTN: NATHANIEL T. BROWAND  
 NEW YORK, NY 10005

## Assignee

GOLDMAN SACHS BANK USA  
 200 WEST STREET  
 NEW YORK, NEW YORK 10282

**Assignment 2**

Reel/frame	Execution date	Date recorded	Properties	Pages
027623/0096	Jan 31, 2012	Jan 31, 2012	329	59

## Conveyance

SECURITY AGREEMENT

## Assignors

GENESYS TELECOMMUNICATIONS LABORATORIES, INC.

## Correspondent

MILBANK, TWEED, HADLEY & MCCLOY LLP  
 ONE CHASE MANHATTAN PLAZA  
 ATTN: NATHANIEL T. BROWAND  
 NEW YORK, NY 10005

## Assignee

GOLDMAN SACHS LENDING PARTNERS LLC  
 200 WEST STREET  
 NEW YORK, NEW YORK 10282

**Assignment 1**

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Reel/frame	Execution date	Date recorded	Properties	Pages
025724/0810	Aug 5, 2010	Feb 1, 2011	1	6

## Conveyance

ASSIGNMENT OF ASSIGNORS INTEREST (SEE DOCUMENT FOR DETAILS).

## Assignors

MAKAGON, PETR  
RYABCHUN, ANDRIY  
ANISIMOV, NIKOLAY

## Correspondent

CENTRAL COAST PATENT AGENCY, INC.  
3 HANGAR WAY  
SUITE D  
WATSONVILLE, CA 95076

## Assignee

GENESYS TELECOMMUNICATIONS LABORATORIES, INC.  
2001 JUNIPERO SERRA BLVD.  
DALY CITY, CALIFORNIA 94010